

Terms and conditions: Demo users

Version 1 - effective Friday, October 2, 2026 - MyProViewer Inc.

1. Who these terms are between

These terms are an agreement between MyProViewer Inc. ("MyProViewer", "we", "us") and the business that holds the account ("you", "the client"). The person who accepts them confirms they are allowed to do so for that business.

2. Accepting these terms

You accept these terms when you tick "I agree" or press "Accept". If we change them, you'll be asked to accept the new version the next time you sign in, and you can't manage your account until you do. You can read the current version, and download it as a PDF, at any time from Terms & conditions in the app.

3. The service

MyProViewer lets you show messages, photos, videos, weather, news and other content on the TV screens in your business, and manage them from tv.myproviewer.com. We may improve, change or retire features. If we remove something that is central to what you pay for, we'll tell you at least 30 days before.

4. The free demo

One demo per business. A free demo is for businesses trying MyProViewer for the first time. If your business, address, phone number or email has had a demo before, please call us to ask about an extension instead of signing up again.

Approval. We check each sign-up, usually within one business day, and may decline any request.

Length. The demo runs for the number of days shown when you sign up (usually 14), starting when it is approved. We may extend it at our choice.

Screens. A demo includes 1 TV screen unless we approve more when we look at your request.

What's included. You can use the main features of MyProViewer during the demo. Some paid add-ons, such as Live TV, may not be included. Screens show a small "Demo" mark.

No charge during the demo. The demo is free. You can choose PayPal or Google Pay during the demo so your screens keep running afterwards; nothing is charged before the demo ends.

5. When the demo ends

If you set up payment, your account becomes a paying month-to-month account the day the demo ends, and the monthly fee shown when you set it up is charged then and each month after, plus applicable

taxes. You can cancel before the demo ends and pay nothing.

If you didn't set up payment, your account and screens are paused: the app shows options to pay or contact us, and your screens show "This demo has ended". Your settings and content are kept for 30 days after the demo ends so you can pick up where you left off, then deleted.

After the demo, the terms for full users apply. You'll be asked to accept them the next time you sign in.

6. Your account and sign-ins

Keep your sign-in details private and give each person at your business their own sign-in. You are responsible for what is done under your account. Tell us straight away at support@myproviewer.com if you think someone else has used it. Each screen is paired with a code shown on the TV; unpair any screen you no longer control.

7. Content

Stock content. Themes, fullscreen images, videos, stock messages, backgrounds, templates, news feeds and live channels provided by MyProViewer or its partners are licensed to you, not sold. You may show them on your own screens while your account is active. You may not copy, download, resell or show them anywhere else.

Your content. You keep ownership of the messages, photos and videos you add. You give MyProViewer permission to store, copy and display them only to run the service for you. You confirm you have the right to use everything you add, including written consent from any patient or customer who appears in a photo or video, and that it isn't unlawful, misleading or offensive.

Health information. Don't put personal health information about patients on your screens or in your messages. The service is not designed to store it.

8. Acceptable use

Don't try to get into other accounts or parts of the system you aren't meant to use, interfere with the service, copy it, or use it to send spam or unlawful content. We may pause content or an account that breaks these rules, and we'll tell you why.

9. Privacy

We collect the business and contact details you give us, sign-in and audit records, and screen activity (for example when each screen last checked in) to run and support the service. We don't sell personal information. We keep it in Canada where we can, protect it with reasonable safeguards, and handle it under Canada's Personal Information Protection and Electronic Documents Act (PIPEDA) and our privacy policy at myproviewer.com/privacy.

10. Availability and support

We aim to keep the service running all the time, but it can be interrupted for maintenance or by things outside our control. Screens keep playing their saved content when the internet drops. Support is available by email at support@myproviewer.com and by phone at 1-866-521-0555 during business hours (Eastern time).

11. Warranties and liability

The service is provided "as is". To the extent the law allows, MyProViewer is not liable for indirect or consequential losses, lost profits or lost data, and our total liability for any claim is limited to the fees you paid in the 12 months before the claim (or \$100 during a free demo). Nothing in these terms limits liability that can't be limited by law.

You agree to cover MyProViewer's reasonable costs if a claim is made against us because of content you added or the way you used the service.

12. Changes to these terms

We may update these terms. We'll show the new version in the app and ask you to accept it the next time you sign in. Changes to fees are covered in the fees section. If you don't agree to a change, you can end your account before accepting it.

13. General

These terms are governed by the laws of the Province of Ontario and the federal laws of Canada that apply there. The courts of Ontario have jurisdiction. If part of these terms can't be enforced, the rest still applies. These terms, with your order or plan details, are the whole agreement about the service.

14. Contact

MyProViewer Inc. - support@myproviewer.com - 1-866-521-0555